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Thermal Cycler Mastercycler® X40

Operating Manual
From software version 4.0

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1 About this manual

1.1 About this manual

1. Please read this manual before you use the product.
2. Please ensure that you have the manual available during the use of the product.



You can find the current version of the manual at www.eppendorf.com/manuals.

- Please contact Eppendorf SE to obtain a different version of the manual.

1.2 Warning notice structure



HAZARD LEVEL! Type of danger

Source of danger
Consequences of disregarding the danger

- Measures to avoid the danger

Symbol	Hazard level	Type of danger	Meaning
	DANGER	Personal injury	Will lead to severe injuries or death.
	WARNING	Personal injury	May lead to severe injuries or death.
	CAUTION	Personal injury	May lead to minor or moderate injuries.
	NOTICE	Material damage	May lead to material damage.

1.3 Symbols used

Graphic presentation	Meaning
1.	Action steps
2.	
•	Bullet point
<i>Text</i>	Display text
Key	Name of a port, button, status display, or key
	Important information
	Hint

1.4 Related documents

For safe use, please also observe the information in the following documents:

- Instructions for accessories and consumables

2 Safety

2.1 Intended use

The Eppendorf Mastercycler X40 is intended for amplification of nucleic acid samples via Polymerase Chain Reaction (PCR). This device is for general laboratory use and is to be used only by operators trained in laboratory techniques and procedures.

2.2 Residual risks when used as intended

Failure to use the product as intended may prevent built-in safety devices from performing their intended function. To reduce the risk of personal injury and material damage and to avoid dangerous situations, observe the general safety instructions.

2.2.1 Personal injury

2.2.1.1 Biological hazards

Infectious liquids and pathogenic germs can damage your health.

- Observe the national regulations and the biosafety level of your laboratory.
- Wear personal protective equipment.
- Observe the Safety Data Sheets and instructions for use for the accessories.
- Consult the "Laboratory Biosafety Manual" (source: World Health Organization, Laboratory Biosafety Manual, as amended) for comprehensive regulations on handling of germs or biological material of risk group II or higher.
- Disinfect or decontaminate the device immediately if the device has come into contact with infectious liquids or pathogenic germs.

2.2.1.2 Electrical hazards

Touching parts that carry high voltage may cause an electric shock. A fatal electric shock causes cardiac arrhythmia and respiratory paralysis.

- Ensure that the housing and the mains/power cord are undamaged.
- Do not open or remove the housing.
- If the power cord with plug supplied with the device is broken, replace it by a power cord with plug of the same type.
- Only clean and perform maintenance on the device when it is disconnected from the mains/power line.

2.2.1.3 Mechanical hazards

The handle is not suitable for transporting the device. If you use the handle to lift or carry the device, the handle may break, the device may fall to the ground and injure you.

- Lift the device by placing your hands under the housing.

2.2.2 Material damage

2.2.2.1 Electrical hazards

Condensate may form in the device due to transport of the device from a cool environment to a warmer environment and cause a short-circuit.

- Wait for at least 4 h after setting up the device. Then, connect the device to the mains.

2.2.2.2 Chemical hazards

High humidity during transport or storage may cause condensation inside the device.

- Wait for at least 4 h after setting up the device. Then, connect the device to the mains.

Aggressive chemicals and aggressive cleaning agents and disinfectants may damage the material of the device and accessories. This may lead to damage in the interior of the device during operation.

- Protect all components from aggressive chemicals.
- Clean and disinfect all components only with the recommended cleaning agents and disinfectants.
When in doubt whether a cleaning agent or disinfectant is suitable contact the manufacturer.
- Inspect all components for changes in the materials before each use.
- Put damaged devices out of operation.
- Replace damaged accessories.

2.2.2.3 Loss of samples

If the device is connected to the Internet, the device functions may be disrupted by a cyber attack. Samples may become unusable due to the malfunction.

- Use a firewall or a VPN solution.
- Do not use network address translation (NAT).
- Only enable OPC/REST if necessary.

While the device is integrated into a network and the TVS-T6 support is enabled, the device functions may be disrupted by a cyber-attack. The device may no longer be available. Samples may become unusable.

- Only enable the TVS-T6 support if the device is connected directly to the TVS-T6.

2.3 Application limits

Due to its design, the device is not suitable for use in a potentially explosive atmosphere.

The device may only be used in a safe environment, such as a ventilated laboratory or under a fume hood. Substances which may potentially contribute to an explosive atmosphere may not be used.

2.4 Target groups

This manual addresses the following target groups who have different qualifications and levels of knowledge.

Owner

The owner is any person or legal entity who operates or owns the device.

The owner provides the device and the necessary infrastructure. The owner has a special responsibility to ensure the safety of all persons working on the device.

User

The user operates the device and works with it. The user must be instructed in the use of the device. The user must have read and fully understood the manual.

Any tasks that go beyond operation may only be performed by the user if this is specified in this manual. The owner must explicitly assign these tasks to the user.

Technical personnel

The technical personnel monitors the building services and ensures the technical prerequisites for the operation of the device.

Authorized service technician

The authorized service technician has been trained and certified by Eppendorf SE to service, maintain, and repair the device.

2.5 Information for the owner

The owner must ensure the following:

- The device is in a safe operating condition.
- The safety devices are all available and functioning.
- The device is serviced and cleaned in accordance with the instructions in this manual.
- The device is disposed of in accordance with local regulations.
- All work on the device is carried out by users, technical personnel or authorized service technicians who are suitably qualified.
- Personal protective equipment is available and is worn.
- The manual is available during the use of the product.
- The manual is part of the product. The product will only be passed on to others with its manual.

2.6 Personal protective equipment

The personal protective equipment ensures the safety and protection of the users working on the device.





The personal protective equipment must comply with the country-specific regulations, as well as the regulations of the laboratory.

2.7 Information on product liability

Liability for any resulting personal injury or material damage is transferred to the owner in the following cases:

- The device is used outside of its intended use
- The device is not used in accordance with the operating manual
- The device has spare parts installed that are not authorized by Eppendorf SE
- The device is used with accessories or consumables that are not recommended by Eppendorf SE
- Cleaning agents are used that are not recommended by Eppendorf SE
- Chemicals are used that are not recommended by Eppendorf SE
- Not shipped in original packing or in improper replacement packing
- The device is maintained or repaired by persons not authorized by Eppendorf SE
- Unauthorized changes have been made to the device

2.8 Information on the device

Information	Meaning
	Observe the safety-relevant information in the operating manual.
 WARNING Hot surfaces on block and lid Do not touch 	When the heated lid is open, you can burn yourself on the thermoblock and heating plate.
<div> Covered by one or more of US Patent Nos. x.xxx.xxx; y.yyy.yyy and z.zzz.zzz </div>	Subject to one or several US patents
	On/Off power switch as rocker switch O: switched off I: switched on IEC 61058-1

Product description

Mastercycler® X40

English (EN)

3 Product description

3.1 Features

The device has the following features:

- Thermoblock made from aluminum in a 96-well format
- Temperature gradient
- Heated lid with even contact pressure for different types of tubes
- Touch screen
- VisioNize connection
- Interfaces: USB, Ethernet



Make sure that the IGMP snooping of the IEEE 802.3 Ethernet switch does not interfere with the device's network. To do this, disable the IGMP snooping function, if available.

3.2 Product overview

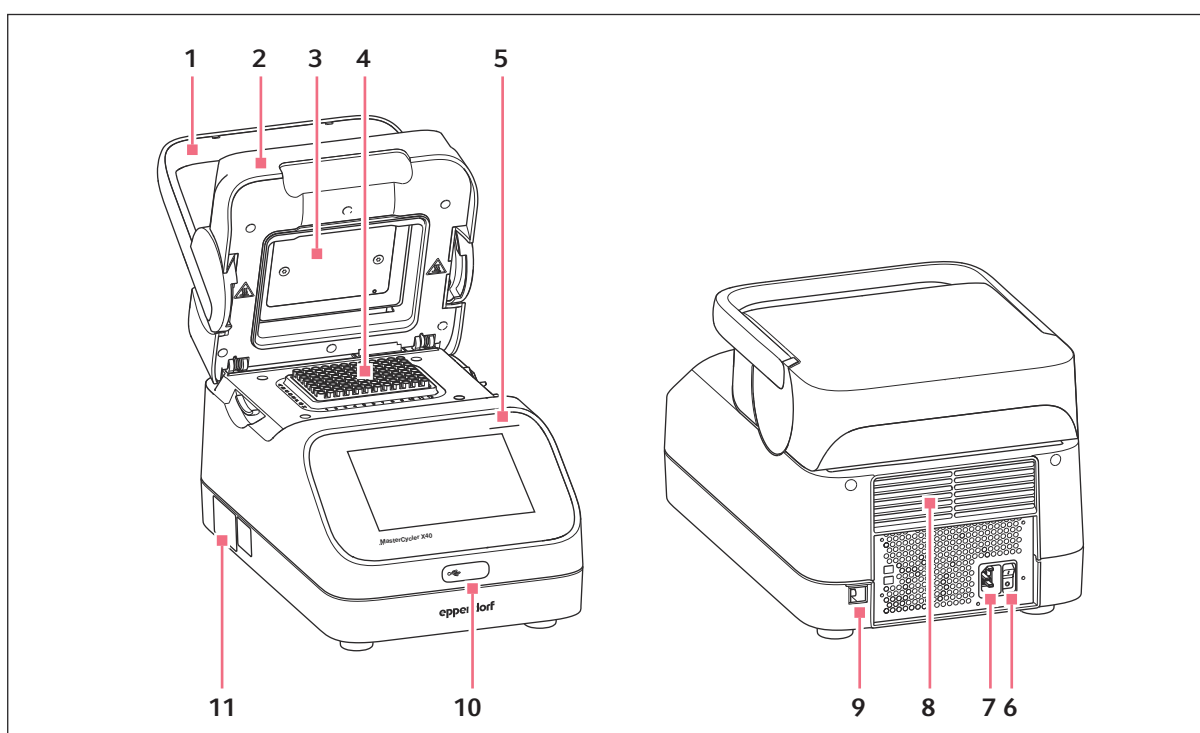


Fig. 3-1: Front view and rear view

- | | | | |
|---|---------------|---|---|
| 1 | Lid handle | 7 | Mains/power cord socket |
| 2 | Heated lid | 8 | Ventilation grille (also on the device's under-side, not shown) |
| 3 | Heating plate | 9 | Ethernet port |
| 4 | Thermoblock | | |

- 5

Status lamp
- 6

Mains/power switch
- 10

Cover of the USB port
- 11

Name plate

3.3 Status lamp

Status lamp	Operating state
Flashes white	The device is starting up.
Lights up white	The device is in idle mode.
Lights up blue	A program run is active.
	The heating block is active. No program is selected.
	The heated lid is active. No program is selected.
	Verification of the thermoblock
Lights up yellow	The program run is waiting for a user action in Pause mode.
	Programmed pause in the program run
	Holding step at the end of the program run
	The lid is left open during a program run.
Lights up green	A program run has been completed.
Lights up red	Device error. Additional information on the type of error appears on the display.
Lights up pink	The device is performing a software update.



3.4 Control panel

3.4.1 Touch screen




















Fig. 3-2: Home screen during execution of a PCR program

3.4.2 Control elements

Operating control	Function
	Increase or decrease values in increments
	Enter a value

3.4.3 Symbols

Symbol	Description
	Edit data
	Activate filters
	Log in a user
	Log out
	Alarm
	Disable audio signal
	Call events
	Alarm message
	Error message
	Warning message
	Notification

Symbol	Description
	View unconfirmed messages The figure indicates the number of unconfirmed messages.
	Confirm current message in the notification bar.
	Confirm all notifications in the notification bar.
	Message not confirmed
	Message confirmed
	Open Export section and export data

4 Functional description

4.1 Circuit technology

The circuit technology ensures a homogeneous temperature distribution and enables the generation of specific temperature gradients for PCR optimization.

4.2 SteadySlope

The SteadySlope technology ensures that the heating and cooling rates of the thermoblock in gradient operation are identical to those in normal operation. The reliable transfer of optimization results to the routine application is ensured.

4.3 Program Migration

Program Migration enables the transfer of a PCR program from other thermal cyclers with a lower temperature control speed to the device. The required runtime is entered and the device calculates the matching ramps automatically. This function enables a simulation of the PCR program execution without performing PCR optimization first.

4.4 Auto-Fix

Auto-Fix allows transferring a PCR program from a Mastercycler X50 or a Mastercycler nexus to a Mastercycler X40. The device automatically converts any incompatible values for block types, block settings, ramps, ramp speed, desired runtime, gradient direction and gradients into compatible values.

4.5 SafeLid heated lid

The SafeLid heated lid enables an ergonomic one-hand operation and automatically adjusts the contact pressure for all sample tubes and PCR plates.

4.6 Thermal Sample Protection

The Thermal Sample Protection technology maintains a constant thermoblock temperature of 20 °C during the warm-up phase of the heated lid. Thermal Sample Protection reduces the thermal load on your samples and minimizes the probability of non-specific product formation during the PCR.

4.7 Self-test function

The device has an integrated self-test function. The self-test function provides a simple way of testing the correct function of the thermoblock without any further auxiliary equipment.

4.8 Temperature Verification System

The device can be connected to this peripheral temperature measuring device for verifying and adjusting the thermoblock temperature control for thermal cyclers.

4.9 VisioNize Lab Suite

VisioNize Lab Suite is a cloud-based platform.

It is possible, for example, to send performance data to the VisioNize Lab Suite by integrating the device into a local network using a standard Ethernet cable.

For more information, contact your local Eppendorf partner and refer to the VisioNize Lab Suite Setup Guide.

5 Installation

5.1 Preparing installation

5.1.1 Checking the delivery

1. Check packaging and contents for apparent damage.
2. Check whether the delivery is complete and matches the order.



Do not use the product if the packaging or contents are damaged. In case of damage or missing parts, please contact the Eppendorf SE customer service or your local Eppendorf partner.

Quantity	Description
1	Mastercycler X40
1	Mains/power cord with EU-plug
1	Mains/power cord with US-NEMA plug
1	Quick start guide
1	Safety information supplement
1	Certificate of uniformity (confirms temperature homogeneity, accuracy, ramping rate)

Keep the original packaging for shipping and storing the device.

5.1.2 Checking prerequisites

Checking the electrical connection

1. Check whether the electrical connection meets the following requirements:
 - The mains/power connection matches the details on the name plate.
 - An earth/grounded socket with a PE conductor is available.
 - A residual current circuit breaker is available and accessible.

All requirements must be met in order for the device to be installed and put into operation.

5.1.3 Checking the location

1. Verify that the location meets the following conditions:
 - The ambient conditions match the specifications set out in [Chapter 14 "Technical data"](#) on page 52
 - A table free from resonance with a horizontal, flat and non-slip worktop
 - The location is designed to carry the weight of the device
 - Good ventilation, no obstructions within a distance of 30 cm from the ventilation gaps
 - The mains/power switch of the device and the disconnecting device of the power system circuit can be accessed
 - Ergonomic height of the installation location
2. Check whether the location is protected from the following influences:
 - Heat sources
 - Sparks
 - Open flames
 - Direct exposure to sunlight
 - UV radiation
 - Strong electromagnetic radiation
 - Humidity

5.1.4 Unpacking the device

1. Open the packaging.
2. Remove the accessories from the packaging.
3. Remove the transport pads.



CAUTION! Personal injury

Lifting the device by the handle may cause the handle to break. The device may fall down and cause injuries.

- Lift the device by placing your hands under the housing.

4. Hold the device by its underside and lift the device out of the packaging with a sufficient number of people.
5. Remove the plastic wrapping from the device.
6. Remove the PCR plate from the thermoblock.

5.2 Performing the installation

5.2.1 Setting up the device

1. Place the device in its intended location.
2. Remove all objects from the location that interfere with the supply of air to the ventilation gaps.

5.2.2 Connecting the device to the voltage supply

Prerequisites

- The device has been set up in accordance with this operating manual.
1. Connect the IEC connector to the rear of the device.
 2. Plug the mains/power plug into the earth/grounded socket.

5.2.3 Connecting the device to a network

The device can be connected directly to the Internet and an internal network. The operation of the device does not require an Internet connection. If the device is connected to the Internet, the owner is responsible for data security.

The device cannot be networked with other devices.

- Only a network administrator is entitled to establish a connection between the device and the internal network or the Internet.
- Check the configuration for the internal network or the Internet before connecting the device.

The device has a network connection (RJ45). It is possible to use DHCP or a fixed IP address.

The port works with any common Ethernet-based infrastructure. We recommend a 10/100 MBit/s or 10/100/1000/... MBit/s IEEE 802.3 Ethernet switch.



Make sure that the IGMP snooping of the IEEE 802.3 Ethernet switch does not interfere with the network of a device. To do this, disable the IGMP snooping function, if available.

- Connect the device to the internal network using the **Ethernet** port.

6 User administration

6.1 User concept

The user management can be used to organize access to the device.

There are 3 defined user roles:

- Administrator
- User with default user rights
- User with restricted user rights

When no user management is configured, every user has the same user rights as an administrator. The first user account that is created will automatically be defined as the administrator's user account.

6.2 Roles and rights


Tasks	Administrator	User	Restricted User
Exporting logs	x	x	x
Login/logout	x	x	x
Changing your own password	x	x	x
Viewing administrator settings (does not apply to user management)	x	x	x
Viewing device information	x	x	x
Viewing logs	x	x	x
Starting a self test	x	x	x
Viewing a program	x	x	x (shared)
Viewing program folders	x	x	x (shared)
Selecting a program for PCR run	x	x	x
Entering run ID	x	x	x
Starting a PCR run	x	x	x (released programs only)
Interrupting a PCR run	x	x	x
Stopping a PCR run	x	x	x
Selecting the incubation temperature	x	x	x
Starting incubation	x	x	x
Stopping incubation	x	x	x
Viewing user settings	x	x	x
Displaying <i>Program information</i>	x	x	x
Accessing events	x	x	x

Tasks	Administrator	User	Restricted User
Setting service intervals	×	×	
Using <i>Sketch mode</i>	×	×	
Importing or exporting programs	×	×	× (export only)
Editing programs	×	×	
Allocating programs to a folder	×	×	
Creating, editing and deleting folders	×	×	
Cutting, copying and pasting folder content	×	×	
Deleting folder content	×	×	
Maintaining programs (protected access to programs)	×	×	
Selecting a program template	×	×	
Releasing programs	×	×	
Setting access rights for folders	×	×	
Sharing folders	×	×	
Verifying the device	×	×	
Setting the <i>Auto Restart</i> function	×		
Setting an acoustic alarm	×		
Configuring network settings	×		
Creating a user account	× (Administrator)		
Updating the software	×		
Changing <i>Qualification status</i>	×		
Changing the user name	×		
Changing user rights	×		
Resetting a user password	×		
Deleting a user account	×		

6.3 Configuring the user management

You must create an administrator account to be able to configure the user administration.

Creating an administrator account

 If the administrator's credentials are lost, it is no longer possible to make any changes to the user administration and system settings. In this case, an authorized service engineer must reset the factory default settings on the device. All user accounts as well as all data and settings stored on the device will be deleted.

- Keep the user ID and the administrator password in a safe location.
- Create a second user account with administrator rights.

1. Tap on *Menu > Settings > User Management*.
2. Activate the *User Management*.
3. Define whether users can log in using a password or a PIN.
4. Tap on *Continue*.
5. Enter the user name for the administrator.
6. Tap on *Continue*.
7. Enter the password or the PIN. Repeat the entry.
8. Tap on *Confirm*.

The administrator's user account has been created.

The user management is enabled and can be edited.


6.4 Editing the user management

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > Settings > User Management*.
2. Define the user management settings:
 - *User Management*: Enable or disable the user management.
 - *Automatic Logout*: Time after which an inactive user will be logged out automatically.
 - *Login Mode*: Login via password or PIN.
 - *Grant all users extra privileges*: If this function is enabled, no login is required and all users of the device have the rights of the selected user role. Even users who are not registered in the user administration can operate the device with the rights that were set.

6.5 Disabling the user management

 Disabling the user management will delete all user accounts.

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > Settings > User Management*.
2. Disable the user management.
3. Tap on *Continue*.
4. Enter the password or the PIN.
5. Tap on *Confirm*.

The user management is disabled.

6.6 Creating a user account

It is possible to create up to 999 user accounts.

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > User*.

The device displays an overview of the user accounts.

2. Tap on *Add User*.

The *New User Credentials* window is opened.

3. Enter the name of the new user in the field *Enter user name*.
4. Tap on *Continue*.
5. Assign a password or four-digit PIN for the new user.
6. Select the desired user group from the *Select role* drop-down menu.

User name, user ID and password are displayed.

The new user is assigned to the selected user group.



It is possible to edit the user's data in the overview.

7. Make a note of or export the newly created user data.

6.7 Editing a user account

Editing one's own user account

Prerequisites:

- A user is logged in.

1. Tap on *Menu > User*.
2. Select your user account.
3. Enter the new data into the fields *Full Name* and *E-mail*.

Editing user accounts as an administrator

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > User*.
2. Select a user account.
3. Tap on the corresponding field to change the data.

It is possible to change the entries in the following fields:

- *Full Name*
- *E-mail*
- *User ID*
- *Role*

6.8 Deleting a user account

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > User*.
2. Select the user account that you want to delete.
3. Tap on the recycling bin symbol.

The *Confirm the deletion of* window is opened.

4. Tap on the recycling bin symbol.



It is not possible to delete the last remaining user account of the user group Administrator.

6.9 Logging in as a user

Prerequisites:

- The user management is enabled.
- The user accounts have been created.

1. Tap on *Menu > Login*.
2. Enter your login details.

6.10 Editing password or PIN

Changing the password or PIN

Prerequisites:

- A user is logged in.

1. Tap on *Menu > User*.
2. Select your user account.

3. Tap on *Change Password/PIN*.
4. Enter the current password in the field *Enter current password/PIN*.
5. Enter the new password in the field *Enter new password/PIN*.
6. Re-enter the password in the field *Repeat new password/PIN*.
7. Confirm the entry.

Resetting the password or PIN

If users have forgotten their password, the administrator has the right to create a new password.

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > User*.
2. Select a user account.
3. Tap on *Reset password/PIN*.
4. Tap on *Reset*.

The new password or the new PIN is generated.

6.11 Logging out as a user

Prerequisites:

- The user management is enabled.
- The user accounts have been created.

1. Tap on *Logout*.

7 Operation

7.1 Preparing the device for use

7.1.1 Switching the device on

Prerequisites

- The device has been set up and connected in accordance with this operating manual.
- Only put the device into operation when the device is dry.

1. Switch on the mains/power switch.

The status lamp flashes white. The device is started up.

The status lamp lights up in white. The device is ready for operation.

7.1.2 Configuring the network

Configuring the network automatically

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > Settings > System Settings > Network*.

2. Activate the function *Enable DHCP*.

The device will automatically connect to the network.

If the device is integrated in the network, its IP address will appear in the field *IP Addresses*.

Configuring the network manually

Prerequisites:

- You have administrator rights.

1. Tap on *Menu > Settings > System Settings > Network*.

2. Disable the function *Enable DHCP*.

The field *Manual Setup* is enabled.

3. Tap on *Manual Setup*.

4. Enter the parameters.

5. Confirm the parameters.

The entries are saved. The device connects to the network.

When the device is integrated in the network, its IP address will appear in the field *IP Addresses*.

7.1.3 Setting the date and time

Prerequisites

- You have administrator rights.

1. Tap on *Menu > Settings > System Settings > Date & Time*.

Setting the date and time automatically

Prerequisites

- The device is connected to the network and to a time server.

1. Activate the function *Automatic date & time*.
2. Tap on *Select timezone*.
3. Select the continent.
4. Select the time zone.

The entries are saved.

Setting the date and time manually

1. Deactivate the function *Automatic date & time*.

The fields *Set date* and *Set time* are active.

2. Tap on *Set date*.
3. Set the current date.
4. Tap on *Confirm*.
5. Tap on *Set time*.
6. Set the current time.
7. Tap on *Confirm*.
8. Tap on *Select timezone*.
9. Select the continent.
10. Select the time zone.

The entries are saved.

7.1.4 Entering device parameters

Prerequisites

- You have administrator rights.

1. Tap on *Menu > Settings > About this Mastercycler*.
2. Enter the device-specific parameters.

7.1.5 Activating the signal tone

Prerequisites

- You have administrator rights.
1. Tap on *Menu > Settings > Device Settings > Acoustic Signals*.
 2. Activate the required function:
 - *Audible Alarms*
 - *Acoustic Notification on Hold Step*
 3. To test the signal tone, tap *Test Sound*.

7.1.6 Configuring the touch screen

Adjusting brightness, power saving mode and screensaver

1. Tap on *Menu > Settings > Device Settings > Display Settings*.
2. Tap on *Display brightness*.
3. Adjust to the required brightness.
4. Activate the *Energy save mode* function to save energy.
5. Tap on *Display timeout*.
6. Select the time after which the display will be dimmed.

7.1.7 Registering the device for VisioNize

When the device has been put into operation and connected to the local network, the registration dialogs start automatically.

Prerequisites:

- The device has been connected to the local network.
 - The registration dialog has been started.
1. Enter a name for the device. Tap on *Next*.
 2. Select a time zone. Tap on *Continue*.
A login dialog appears.
 3. To continue with the registration, tap on *Connect*.
 4. Enter the name of the administrator account and the password. Tap on *Confirm*.
If the registration was successful, a cloud is displayed in the status bar.
In *System Settings*, the menu item *VisioNize Setup (connected)* is shown in gray.



You can also register the device later. To do this, tap on *Menu > Settings > System Settings > VisioNize Setup*.

7.1.8 Setting up automatic restart (Auto Restart)

The Auto Restart function is used to configure whether the execution of a PCR program is to be continued automatically after a mains/power outage. By default, this function is enabled.

Enabling Auto Restart

1. Tap on *Settings > System Settings > Auto Restart*.
2. Tap on the *Auto Restart* switch to activate the function.
3. To enter a value for the Restart Time parameter, tap on *Restart Time*.
4. Enter a value between 1 s and 45 min.

Disabling Auto Restart

1. Tap on *Settings > System Settings > Auto Restart*.
2. Tap the *Auto Restart* switch to deactivate the function.



Auto Restart is not available for the incubation function. If there are frequent power outages in the laboratory, there is the option to use the incubation function via a PCR program with one single program step.

7.2 Programming

7.2.1 Opening the Program Manager



Fig. 7-1: Home screen during the execution of a PCR program

The Program Manager can be used to manage up to 5000 programs in up to 500 folders. When the user administration is enabled, all available folders and programs are displayed if the logged in user has the required user rights.

Proceed as follows to open the Program Manager:

1. On the Home screen, tap on *Menu > Program Manager*.


7.2.2 Creating a folder

1. Tap on *Program Manager > New > New folder*.
2. Give the folder a name. Confirm the entry.

The folder is displayed in *My folders*.

7.2.3 Managing folders and programs


1. Tap on *Program Manager*.
2. Navigate to the folder or program you want to edit.
3. Tap on ... next to the folder name or program name.
4. Select:
 - *Sharing* (administrator and user with default user rights): Share folder or program with other users
 - *Copy*: Duplicate folder or program
 - *Move* (administrator only): Move folder or program from *Lost and Found* to *My folders*
 - *Rename*: Rename folder or program
 - *Info*: Information on folder or program
 - *Export*: Copy folder or program to a USB drive
 - *Delete*: Delete folder or program

 Folders and programs of users that are deleted are stored in the folder *Lost and Found*. This folder is only visible to the Administrator.

7.2.4 Setting up programs

1. Tap on *Program Manager > New > New program*.
2. Give the program a name. Select a template from the drop-down menu. Confirm the selection.
3. Select the folder in which you would like to save the program. Confirm the selection.

The program is displayed in the selected folder.

 You can also create a program directly in the folder directory. In this case you will not be asked where you would like to save the program.

7.2.5 Importing programs

1. Tap on *Program Manager*.
2. Navigate to the folder where you want to import the folders or programs.
3. Connect a USB stick.

4. Tap on *Import*.

The device displays the content of the USB stick.

5. Tap on the folders or programs you want to import. Confirm the selection.

The device starts the import. It is possible, that the device will alert you to incompatible programs.



Incompatible programs are marked with a yellow exclamation mark.

Automatic adjustment of incompatible programs

The Auto-Fix option can be used to adjust incompatible block settings, ramps, runtimes and gradients automatically.



Verify that these automatic adjustments are correct and fix them if necessary.

1. Tap on an incompatible program.

The device displays a message that the program is incompatible.

2. Tap on *Apply Auto-Fix*

After the correction the device displays the original parameters and the adjustments.



It is not possible to undo adjustments made via Auto-Fix.



If you do not want to use Auto-Fix to adjust incompatible programs, move the programs to a separate folder and transfer them to a different device later.

7.2.6 Administration of programs

1. Tap on *Program Manager*.

2. Navigate to the program you would like to edit.

3. Tap on the ... symbol next to the program name.

4. Select:

- *Protect*: Protect a program (Read only or Read and write)
- *Copy*: Duplicate a program
- *Move*: Move the program to a different folder
- *Rename*: Rename the program
- *Info*: Display information about the program
- *Export*: Copy the program to a USB drive
- *Delete*: Delete a program



Folders and programs of users that are deleted are stored in the folder *Lost and Found*. This folder is only visible to the Administrator.

7.2.7 Editing program settings

If you have selected a program, you can see the general settings on the left and the program steps on the right.

Setting the lid temperature

1. Tap on *Edit Settings > Lid Temp*
2. Tap on the *Lid Temperature* switch to activate the function.
3. Tap on the value and enter the heated lid temperature.
4. Tap on *Save* to save it.



Power saving mode

To save energy, activate the *Energy-saving mode* switch. If the thermoblock temperature is low, the temperature of the lid will be set to more or less ambient temperature.

Selecting the block temperature control mode

1. Tap on *Edit Settings > Temp Mode*.
2. Tap on the recommended setting for the reaction volume:
 - *Fast*: ≤10 µL
 - *Intermediate*: 10 – 20 µL
 - *Standard*: 20 – 50 µL
 - *Safe*: ≥50 µL
3. Tap on *Save* to save it.

Limiting the heating rate

1. Tap on *Edit Settings > Ramp Settings*.
2. Tap on the *Heating rate limit* switch to activate the function.
3. Tap on the value and enter the heating rate.
4. Tap on *Save* to save it.



If the *Heating rate limit* function is disabled, the device automatically uses the maximum value.

Limiting the cooling rate


1. Tap on *Edit Settings > Ramp Settings*.
2. Tap on the *Cooling rate limit* switch to activate the function.
3. Tap on the value and enter the cooling rate.
4. Tap on *Save* to save it.



If the *Cooling rate limit* function is disabled, the device automatically uses the maximum value.


Setting the run time

1. Tap on *Edit Settings > Block Settings*.
2. Tap on the *Desired runtime* switch to activate the function.
3. Tap on the value and enter the run time.
4. Tap on *Save* to save it.

 If the *Desired runtime* function is activated, you cannot define any ramps. The device calculates the matching ramps for the run time that was entered.


Selecting the program status

1. Tap on *Edit Settings > Release State*.
2. Tap on a program status:
 - *Not Released*: User with restricted rights cannot use the program.
 - *Released*: All users can use the program.
3. Tap on *Save* to save it.

 Programs with the status *Released* can no longer be changed. Check programs carefully before release.

Entering a comment

1. Tap on *Edit Settings > Comment*
2. Tap on the text field and enter a comment.
3. Tap on *Save* to save it.

 This program displays comments in the Run Record of an executed PCR program.

7.2.8 Editing programs

If you have selected a program, you can see the general settings on the left and the program steps on the right.

Inserting a program step

1. Tap on a program step.
2. Tap on *Add step left* or *Add step right*.

3. Select:

- Temperature: Individual temperature step with adjustable block temperature and holding time.
- 3-Step Cycle: Cycle of 3 temperature iterations with 1 – 99 repetitions
- 2-Step Cycle: Cycle of 2 temperature iterations with 1 – 99 repetitions
- n-Step Cycle: Cycle of up to 40 temperature iterations with 1 – 99 repetitions
- Hold: Temperature steps with indefinite holding time. The set temperature is held until the process is resumed manually.
- Sketch Mode: Sketching several steps on the touch screen & “Adding a program step in Sketch Mode” on page 35

The program step is inserted.

4. Set the block temperature, holding time and number of repetitions.

5. Tap on *Save*.

Deleting a program

1. Tap on a program step.
2. Tap on the recycling bin symbol.

Adding a program step in Sketch Mode


1. Tap on a program step.
2. Tap on *Add step left* or *Add step right*.
3. Tap on *Sketch Mode*.

The functions are explained on the screen.

4. Add up to 6 program steps using vertical lines.
5. Use a horizontal line to set the temperature of a program step.
6. Draw a curve across several program steps to create a temperature profile.
7. Draw a circle around several program steps to create a cycle (30x).
8. Draw a cross over the program step to delete a program step.
9. Confirm your entry.


Setting gradients


1. Tap on a program step.
2. Tap on *Gradient*.
3. Set the lower temperature limit under *Low Temp*.
4. Set the upper temperature limit under *High Temp*.
5. Tap on *Save* to save it.
6. Close the window.

-  The gradient temperature can be set between 30 °C and 99 °C. If a gradient temperature below 30 °C was defined, an alarm message is displayed when the program starts. The gradient spread is 30 °C max.

Defining increments and decrements


1. Tap on a program step.
2. Tap on *Inc./Dec.*.
3. To set a time, tap on *Increment* or *Decrement* in the *Time* section.
4. Tap on the value and set the time by which the next cycle will be extended or reduced.
5. To set a temperature, tap on *Increment* or *Decrement* in the *Temperature* section.
6. Tap on the value and set the temperature by which the temperature will be increased or decreased in the next cycle.
7. Tap on *Save* to save it.
8. Close the window.

-  The time increment or decrement can be adjusted from 00:01 – 01:00 in steps of 1 second.

-  The temperature increment or decrement can be adjusted between 4 °C – 99 °C in steps of 0.1 °C.

Defining the ramp

1. Tap on a program step.
2. Tap on *Ramp*.
3. Tap on the *Ramp Speed Limit* switch to activate the function.
4. Tap on the value and enter the ramp rate.
5. Tap on *Save* to save it.
6. Close the window.

-  The maximum ramp rate depends on the cooling rate.

7.3 Loading the thermoblock



WARNING! Contamination

If you are not using enough sample tubes the pressure on the sample tubes will be too high. When the heated lid is closed, the sample tubes may break and bacteria or viruses may escape.

- Use the minimum number of sample tubes.



CAUTION! Risk of burns

The thermoblock, the heating frame and reaction sample tube very quickly reach temperatures above 50 °C. Contact with hot elements may cause burn injuries.

- Wait for the temperature of the thermoblock, the heated lid and sample tubes to drop below 30 °C.
- Do not touch the heating frame.
- Touch the outside of the heated lid to close it.

Permitted sample tubes

- 0.1-mL PCR strips; max. filling volume 100µL
- 0.2-mL PCR tubes and PCR strips; max. filling volume 100 µL
- 96-well PCR plates; skirted, semi-skirted or unskirted; high-profile and low-profile; max. filling volume 100 µL



The sample tubes must be seated accurately in the thermoblock and have a minimum temperature resistance of 110 °C.



Use sample tubes of one type only to ensure that they are all the same height. This also ensures that the sample tubes are pushed into the thermoblock evenly.



Very soft PCR tubes may become deformed at high temperatures. To prevent deformation:

- Increase the number of empty sample tubes in the thermoblock.
- Reduce the temperature of the heated lid.

1. Flip up the lid handle as far as it will go and open the heated lid.
2. Place the sample tubes in the center of the thermoblock and ensure that they are positioned symmetrically.
3. If there are less than 5 samples, insert additional empty tubes.
4. Close the heated lid and press down the lid handle as far as it will go.

7.4 Starting a program

Prerequisites

- The thermoblock has been loaded.
- The heated lid is closed.

1. Tap on *Program Manager*.

You can see folders and programs in the *Program Manager*.

2. Tap on a folder.
3. Tap on a program.

The program editor is displayed.

4. Tap on *Start Program*.
5. Edit or adopt the details in the *Run identification* edit box.
6. Tap on *Confirm*.

The program starts.



On the home screen you can see the most recently used programs under *Recently used*. When you tap on a program, you will go straight to the Program Editor and can start the program.



If you would like to display the remaining run time larger during the PCR run, tap on the remaining run time in the program window.

7.5 Interrupting or aborting a program

Interrupting a program

1. Tap the program that is currently running on the home screen.

The program window appears.

2. Tap on *Pause*.

The status changes to *Paused*.

3. Tap on *Resume* to resume the program.

Aborting the program

1. Tap the program that is currently running on the home screen.

The program window appears.

2. Tap on *Stop*.

3. Tap on *Abort Program*.


7.6 Incubation

Starting the *Incubate* function

Prerequisites

- The thermoblock has been loaded.

1. Tap on *Menu > Incubate*.
2. Set the temperature for the thermoblock.
3. Tap on the *Block* switch to activate the function.
4. Set the temperature for the heated lid.
5. Tap on the *Lid* switch to activate the function.

 The automatic restart function will not work during incubation.

Ending the *Incubate* function

1. Tap on *Stop Incubation* to end the function.
2. Tap on the switches for *Block* and *Lid* to end individual functions.

7.7 Accessing Events

The event log stores a maximum of 500 000 user-specific and device-specific events. If there are more than 500 000 entries, the oldest entries are overwritten.

Filtering Events

1. Tap on *Menu > Events*.
2. Tap on the filter symbol.
3. Select the required filter.
4. Tap on *Clear all filters* to deactivate all filters.

Accessing the details of an entry

1. Tap on an entry.
The details of the entry are displayed.
2. Tap on *Acknowledge* to confirm a warning or an alarm.
3. Tap on the symbols on the right to adjust the parameters.

7.8 Opening logs

The device saves 1000 program runs. If there are more than 1000 program runs, the oldest data is overwritten.

1. Tap on *Menu > Run Records*.
2. Tap on the filter symbol.
3. Select the required filter.
4. Tap on *Clear all filters* to deactivate all filters.

8 Maintenance

8.1 Maintenance plan

Correct temperature homogeneity and temperature accuracy of the thermoblock are essential for the reliable and reproducible execution of PCR programs. The correct temperature verification of your PCR thermoblock requires specific test conditions (e.g. closed lid during verification) and equipment, such as the Eppendorf Temperature Verification System T6. Furthermore, we recommend annual maintenance of your device to minimize the risk of downtime, to ensure optimal performance and to extend the service life of your device.

Eppendorf offers customized services including preventive maintenance, temperature verification and qualification of relevant parameters for a full verification of the device's performance. For further information, service requests and local offers, please visit our website www.eppendorf.com/epServices and/or contact your local Eppendorf organization.

8.2 Service

8.2.1 Checking the functionality

1. Tap on *Menu > Maintenance & Qualification > Recurring Tasks > Self Test*.
2. Tap on *Perform Task*.
3. Follow the instructions on the touch screen.
The result will be displayed after the self test.
4. To export the result, connect a USB stick and tap on *Export*.
The message *Export successful* appears.
5. Confirm the message to complete the process.



The certificate can only be exported to a USB stick immediately after taking the measurement.

8.2.2 Verifying the device

Tool:

- Temperature Verification System, single channel

Prerequisite

- You have standard rights.
- Keep the lid closed during verification.

1. Tap on *Menu > Maintenance & Qualification > Recurring Tasks > Verification*.
2. Tap on *Perform Task*.
3. Follow the instructions on the touch screen.

The result will be displayed after verification.

4. To export the result, connect a USB stick and tap on *Export*.

The message *Export successful* is displayed on the screen.


5. Confirm the message to complete the process.

 The certificate can only be exported to a USB stick immediately after taking the measurement.

8.2.3 Data export

You can export Events and system information to a USB stick.

1. Connect a USB stick.
2. Tap on *Menu > Export*.
3. Select which data is to be exported.
4. Tap on *Export*.
5. Confirm the export.

 You can set the level of detail for logs. Tap on *Settings > System Settings > Protocol Level*. Activate or deactivate the function *Export detailed program run protocol*.

8.2.4 Updating the software




NOTICE! Device damage

If you interrupt the installation of the software update the device is no longer functional. The software must be reinstalled by a service technician.

- Wait until the software installation is complete and the device has restarted.

Eppendorf SE continuously provides software updates. If the device is connected to the VisioNize Lab Suite, you will be notified on the screen as soon as a software update is available.

1. To install the software update, tap on *Install Now*.

 All devices that are not connected to the VisioNize Lab Suite can only be updated by an authorized service engineer. Please contact your local Eppendorf partner.

8.3 Cleaning

8.3.1 Cleaning the device

Cleaning the inside of the device



DANGER! Electric shock

If you touch any parts which are under voltage, you may experience an electric shock. Electric shocks cause heart injury and respiratory paralysis.

- Switch off the device and disconnect the mains/power plug before commencing work on the device.



Do not apply ionizing or UV radiation to clean the device.



NOTICE! Component damage

Liquids that ingress the device interior can cause corrosion on the electronic components. This will impair the function of the device.

- Do not spray liquids directly onto plugs and into openings of the device.
- Only moderately spray the surfaces with liquids.

Material:

- Water
- pH-neutral soap
- Cloth

Prerequisites:

- The device is disconnected from the mains/power line.
- The device has cooled down.

1. Moisten a lint-free cloth with water and detergent.
2. Open the heated lid.
3. Remove any contamination on the bottom of the heated lid.
4. Remove any labeling residue from tube lids on the bottom of the heated lid using ethanol or isopropanol.
5. Remove any contamination on the thermoblock.



Even small deposits of dust and lint will affect the heat transfer between the thermoblock and the tubes.

Cleaning the outside of the device

Material:

- Water
- pH-neutral soap
- Cloth

1. Moisten a lint-free cloth with water and detergent.
2. Clean the exterior surfaces of the device.

8.3.2 Disinfecting the device



DANGER! Electric shock

If you touch any parts which are under voltage, you may experience an electric shock. Electric shocks cause heart injury and respiratory paralysis.

- Switch off the device and disconnect the mains/power plug before commencing work on the device.



NOTICE! Damage to assembly

If any disinfectant gets inside the device this may cause corrosion of the electronic assemblies. The functionality of the device is adversely affected.

- Do not spray disinfectant directly onto plugs and openings.
- Only spray moderate amounts of disinfectant onto surfaces.



Do not apply ionizing or UV radiation to clean the device.

Material:

- Disinfectant with at least 70 % ethanol
- Cloth

Prerequisites:

- The device is disconnected from the mains/power line.
- The device has cooled down.

1. Moisten a lint-free cloth with disinfectant.
2. Wipe all parts of the device with the cloth.

8.3.3 Cleaning the touch screen



You will find a list of all cleaning and disinfecting agents relevant to the device in a PDF file that can be downloaded under product information on our website www.eppendorf.com. Upon request, Eppendorf SE will also supply you with this list.

Material:

- Soap-based cleaning agent
- Disinfectant with at least 70 % ethanol
- Cloth

1. Tap on *Menu > Clean Screen*.

The touch screen is locked.

2. Moisten the cloth with detergent or disinfectant.

3. Clean the touch screen.

4. To unlock the touch screen, tap the corners of the touch screen in the numbered sequence.

The touch screen is unlocked.

9 Troubleshooting

9.1 Processing messages



Once the fault is eliminated, all signals will cease. Only the text of the message will appear in the notification bar until the message was acknowledged.

1. To disable the audio signal, tap on the speaker icon in the message bar.
If the fault is not eliminated after 5 min, the audio signal will be emitted again.
2. To access the message, tap on the message bar.
3. Eliminate the fault.
4. Tap on the cross icon to acknowledge the message.

The message is deleted from the message bar. After all messages have been acknowledged, the message bar will be hidden. The status bar appears.

9.2 Entering contact details

Information on your Eppendorf partners can be entered in this area.

1. Tap on *Menu > Contacts & Support > Contacts*.
2. Tap on *Add Contact*.
3. Enter the name of the Eppendorf partner.
4. Confirm the entry.
5. Enter all desired information about the Eppendorf partner.

9.3 Accessing service information

This section provides device information for the communication with the authorized service.

1. Tap on *Menu > Contact & Support > Service Information*.
2. Transfer that information to the authorized service engineer.

10 Shut down

10.1 Switching off the device

1. Switch off the mains/power switch.
2. Disconnect the mains/power plug from the earth/grounded socket.
3. Remove the IEC connector at the rear of the device.

10.2 Disconnecting the device from the mains/power supply

1. Switch off the mains/power switch.
2. Place an empty plate on the thermoblock.
3. To prevent contamination of the thermoblock, close the heated lid and fold the handle forward.
4. Pull the mains plug from the socket.
5. Remove the IEC connector at the rear of the device.

11 Transport

11.1 Preparing the device for transport

Prerequisites

- The device is out of operation.
- The device has been cleaned and decontaminated.

1. Ensure that there is no condensate in the thermoblock.
2. Load the thermoblock with an empty PCR plate.
3. Close the heated lid.

11.2 Transporting the device

Prerequisites:

- There is a sufficient number of people to help transporting the device.



CAUTION! Personal injury

Lifting the device by the handle may cause the handle to break. The device may fall down and cause injuries.

- Lift the device by placing your hands under the housing.

1. Hold the device upright to transport it. Use a transport aid, e.g. a mobile table.
2. Avoid vibrations of the device.

11.3 Shipping the device



Use the original packing for transport. If the original packing is no longer available, please ensure that the device is sufficiently protected by replacement packing during storage and further transport. Eppendorf SE is not liable for damage caused by improper replacement packing.



WARNING! Contamination

Shipping or storing a contaminated device may lead to contamination of persons or cause damage to health.

- Clean and decontaminate the device before shipping it or putting it into storage.

Transport
Mastercycler® X40
English (EN)

Material:

- Packing

Prerequisites:

- The device has been taken out of operation.
 - The device has been cleaned and decontaminated.
1. Download the decontamination certificate for product returns from the webpage www.eppendorf.com.
 2. Complete the decontamination certificate.
 3. Pack the device.
 4. Attach the decontamination certificate to the outside of the packing so that it is safe for transport.
 5. Ship the device.

12 Storage

12.1 Preparing the device for storage

Material:

- Original packing

Prerequisites

- The device is out of operation.
- The device has been cleaned and decontaminated.

1. Ensure that there is no condensate in the thermoblock.
2. Load the thermoblock with an empty PCR plate.
3. Close the heated lid.
4. Pack the device.



If the original packing is not available, order the original packing.

13 Disposal

13.1 Legal requirements

EU countries

In the EU member states, electrical and electronic equipment must be disposed of in accordance with directive 2012/19/EU. This directive has been transposed into national law by all EU member states.

Electrical and electronic equipment which has been put on the market after August 13, 2005 must be marked in a special way. According to the European standard DIN EN 50419 the following symbol can be used to mark this equipment:




In the EU member states, batteries and rechargeable batteries must be disposed of in accordance with directive 2006/66/EG. This directive has been transposed into national law by all EU member states.


Non-EU countries

Non-EU countries have country-specific standards for the disposal of waste electrical and electronic equipment and the disposal of batteries and rechargeable batteries.

13.2 Preparing for disposal

Preparing disposal in accordance with legal regulations

 For information on the legal regulations that apply in your country, please contact your local competent authority or your Eppendorf partner.

 Dispose of non-decontaminable devices as hazardous waste.

1. Check which legal regulations apply to disposal in your country.
2. Choose a certified disposal company or contact your Eppendorf partner.

Creating a decontamination certificate

Prerequisite:

- The device has been decontaminated.
1. Download a decontamination certificate from our webpage www.eppendorf.com.
 2. Complete the decontamination certificate.

13.3 Handing over the device to the disposal company

1. Inform the disposal company of any hazards posed by the device, e.g., locking devices, flammable substances.
2. Hand over the device and the decontamination certificate to the certified disposal company.

14 Technical data

14.1 Dimensions

Length	38.5 cm
Width	24.5 cm
Height	23.0 cm
Height with lid open	36.8 cm

14.2 Weight

Weight	7.25 kg
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14.3 Mains/power supply

Mains/power supply voltage	100 V – 240 V \pm 10 %
Mains/power frequency	50 Hz – 60 Hz
Power consumption	max. 500 W
Electromagnetic compatibility	The device meets the following requirements: IEC/EN 61326-1 IEC/DIN EN 55011 Class B - residential area
Overvoltage category	II
Pollution degree	2
Protection class	I

14.4 Ambient conditions

Operation

Ambience	For indoor use only. The ambience must not be wet.
Ambient temperature	15 °C – 35 °C
Relative humidity	max. 75 %
Atmospheric pressure	Up to 2000 m above MSL (approx. 80 kPa)

Transport

Air temperature	-25 °C – 60 °C
Air temperature for air freight	-40 °C – 55 °C
Relative humidity	10 % – 95 %
Atmospheric pressure	30 kPa – 106 kPa

Storage

Air temperature	-20 °C – 70 °C
Relative humidity	max. 95 %

14.5 Interfaces

USB	1x 2.0 Type A
Ethernet	<ul style="list-style-type: none"> • 1x RJ45 plug for the connection to the VisioNize Lab Suite (main cycler) • Compatibility with IEEE 802.3 Ethernet switch at a data transfer rate of 10/100 MBit/s or 10/100/1000/... MBit/s

14.6 Noise level

The noise level was measured in a method using an enveloped surface with accuracy class 2 (DIN EN ISO 3744) at a distance of 1 m to the device for a sound field that is substantially free of obstacles above a reflective plane.

Idle: continuous idle state	< 30.2 dB(A)
Default PCR execution (temperature control cycle)	< 40.5 dB(A)
Continuous cooling cycle at 4° C	< 40.9 dB(A)

14.7 Application parameters

Thermoblock	Aluminum 96 wells
Sample capacity	<ul style="list-style-type: none"> • 96x 0.1 mL PCR tubes • 96x 0.2 mL PCR tubes • 1x 96-well PCR plate (unskirted, semi-skirted, skirted), high-profile and low-profile
Temperature control range of the thermoblock	4 °C – 99 °C
Ramp rate (heating) (measured on the thermoblock)	3.3 °C/s

Ramp rate (cooling) (measured on the thermoblock)	1.5 °C/s
Temperature homogeneity of the thermoblock (with gradient function switched off) at 20 °C – 72 °C at 72 °C – 95 °C	±0.2 °C ±0.3 °C
Control accuracy (with gradient function switched off)	±0.15 °C
Gradient spread	max. 30 °C
Gradient temperature control range	30 °C – 99 °C
Heated lid temperature control range	37 °C – 110 °C

15 Glossary

Adjustment

Adjustments are performed to eliminate or reduce the systematic error of a device. Adjustments involve interventions that permanently change the device.

Events

Software function that records event logs.

Residual current circuit breaker

Protective device that disconnects the voltage when there is a dangerously high rated residual current flowing to ground. Residual current circuit breakers protect persons from electric shock.

Verification

Objective demonstration of the compliance with the defined specifications.

VisioNize

System for laboratory monitoring offered by Eppendorf SE, providing services related to Eppendorf devices.

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